

## 使用自動櫃員機之保安建議

就近日自動櫃員機被安裝讀卡裝置案件有增多趨勢,大眾銀行(香港)有限公司(「本行」)提醒客戶在使用自動櫃員機時應提高警覺。

客戶在輸入密碼時請遮蓋鍵盤,並留意是否有人窺看。

本行每部自動櫃員機鍵盤均設有按密碼保護蓋,客戶如發現自動櫃員機鍵盤或按密碼保護蓋遭破壞或移除,請立即停止使用及通知本行職員。



客戶如發現自動櫃員機入卡槽遭破壞、改動、移除、或被加裝可疑裝置,請立即停止使用及通知本行職員。



提款後應即時點算鈔票。切勿取去別人遺留於出錢槽的鈔票或插卡口的提款卡,應讓鈔票或提款卡自動退回機內。

報失卡或於使用自動櫃員機時發現任何異樣,請致電(852) 2853 4777



## **ATM Security Advice**

In view of increasing number of ATM skimming fraud attempts in Hong Kong recently, Public Bank (Hong Kong) Limited ("the Bank") wishes to remind cardholders to be more alert in using Automatic Teller Machines (ATMs).

Cardholder should cover the keypad when entering the Personal Identity Number (PIN) and check whether anyone is trying to peek at your password.

Each ATM of the Bank has a keypad and keypad cover – If customer finds the keypad or cover is damaged or removed, please immediately contact our branch staff.



If customer finds the card insert slot is damaged, altered, removed or installed with any suspicious device, please immediately contact our branch staff.



Count the banknotes immediately after each cash withdrawal. Do not take away any banknotes at the cash dispenser or ATM card at the card insert slot left behind by someone else. Let the banknotes or ATM card return to the ATM automatically.

Report Card Loss or Anything Unusual in Using ATMs, please call our service hotline at (852) 2853 4777